

Omnik Warranty Statement

Standard warranty:

Item NO.	Product Type	Standard Warranty
1	Omniksol-1K/2K/3K/4K/5K-TL	63 Months
2	Omniksol-1K/2K/3K/4K/5K-TL2	63 Months
3	Omniksol-1K/1.5K-TL-M	63 Months
4	Omniksol-1K/1.5K-TL2-M	63 Months
5	Omniksol-2.5K/3K-TL2-S	63 Months
6	Omniksol-4K/5K/6K/-TL2-TH	63 Months
7	Omniksol-5K/6K/8K/10K-TL2	63 Months
8	Omniksol-13K/17K/20-TL	63 Months
9	Omniksol-13K/17K/20-TL2	63 Months
10	Omniksol-M300/M600	123 Months

Standard Effective Date: Defined as the date of delivery by Omnik.

Extend Warranty:

The buyer may apply for a warranty extension by providing the serial number of the unit. Omnik may reject the application received which does not meet the date requirement (Within the 15months of delivery, the warranty can be extended). Extension warranty can be purchased for 10, 15, 20 or 25 years.

Once the purchase of the warranty extension has been processed, Omnik will send the warranty extension certificate to the customer confirming the extended warranty period.

Warranty claim

Claims under the warranty can only be accepted if the Buyer can provide proof that the malfunctioning or non-conformity of inverter exclusively from defects under normal application, installation, use and service conditions specified in Omnik standard product documentation. Any damages caused by abrasion, improper installation are exempt from this warranty.

Claim Conditions and Procedure:

Please report defective device with a brief error description and SN code to our service hotline for registration. Alternatively, please contact your specific dealer or installer if your unit is defective or faulty.

To make a claim under the warranty terms of Omnik, you will need to supply us with the following information and documentation regarding the faulty inverter:

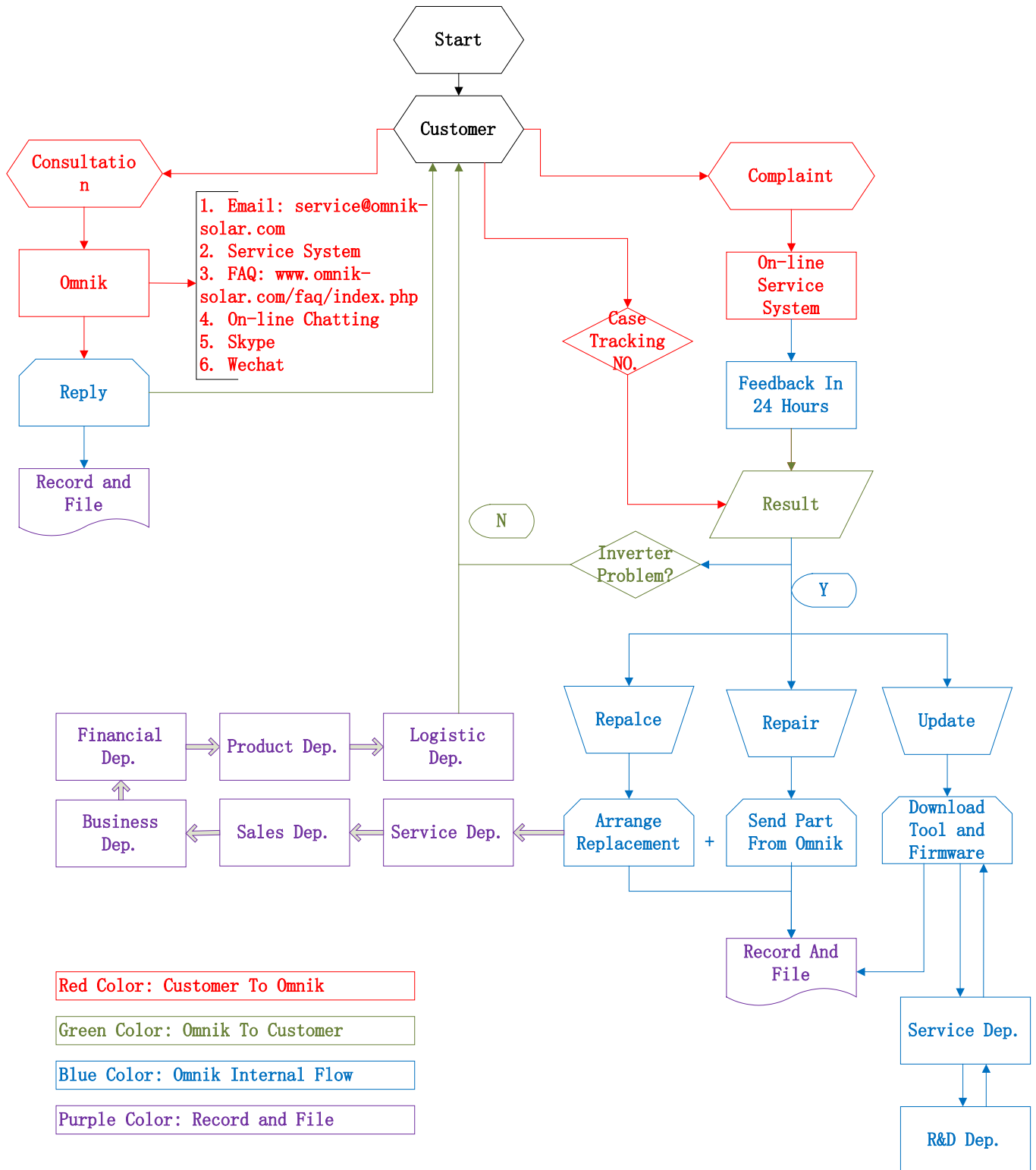
- Product SN code.
- Copy of the invoice and warranty extension certificate (if applicable) for the inverter.
- Copy of the installation receipt with installation date.
- Error message on LCD screen and additional information regarding the fault/error.
- Detailed information about the entire system (modules, wiring, etc.)
- Documentation of previous claims/exchanges.

If a device fails while it is under Omnik Factory Warranty, it will be Repaired by Omnik, or Repaired on-site, or Exchanged with a replacement device of equivalent value according to model. In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this event, you will not receive a new certificate, as this replacement will be noted by Omnik. If the unit needs to be replaced following assessment, Omnik will send a replacement unit immediately. The defective inverter should be sent back to the closest Omnik office by packing in its original package if possible or other comparable package.

Omnik would like to provide certain compensation to distributor authorized who has done the on-site service (Replacing inverter only) for users instead of Omnik.

Omnik will charge users the visiting expense if the PV system problem caused not by Omnik product.

Monitoring devices (WiFi card, WiFi Kit, GPRS card, GPRS kit) are not included in the on-site service range, but Omnik could you provide remotely service and replacing service



Exclusion of warranty claims:

To provide better service to End Users of Omnium, all Omnium authorized Dealers or Distributors are requested to respond to End Users' warranty claim. Omnium will replace any products or parts of

the product during the Warranty Period proved to be defective in design or manufacture. Any defect caused by the following circumstances will not be covered by the manufacturer's warranty (the Dealers or Distributors are responsible and authorized by Omnik for the following investigation):

- ✧ Product modified, design changed or parts replaced not approved by Omnik;
- ✧ Changes, or attempted repairs and erasing of series number or seals by non Omnik technician;
- ✧ Solar Design are not followed installation regulations
- ✧ Failure to comply with the local safety regulations (in Germany VDE standards for example.);
- ✧ The Product has been improperly stored and damaged while being stored by the Dealer or the end user;
- ✧ Transport damage (including painting scratch caused by movement inside packaging during shipping). A claim should be made directly to shipping company/insurance company as soon as the container/packaging is unloaded and such damage is identified;
- ✧ Failure to follow any/all of the user manual, the installation guide and the maintenance regulations;
- ✧ Improper use or misuse of the device;
- ✧ Insufficient ventilation of the device;
- ✧ The maintenance procedures relating to the product have not been followed to an acceptable standard;
- ✧ Force majeure (violent or stormy weather, lightning, overvoltage, fire etc.).

Service after warranty expiration

For products which are out of warranty, Omnik charges an on-site service fee, parts, labor cost and logistic fee to end-user which can be any/all of:

1. On-site attendance fee: Cost of travel and time for the technician in attending on-site.
2. Parts: Cost of replacement parts (including any shipping/admin fee that may apply).
3. Labor: Labor time fee charged for the technician, who is repairing, maintaining, installing (hardware or software) and debugging the faulty product.

4. Logistic fee: Cost of delivery and other derived expense when defective products are sent from user to Omnik or/and repaired products are sent from Omnik to user.

Note:

In the event of any inconsistency among different language versions of this Warranty Statement, the English version shall prevail.